

3. Using your favorite search engine, find at least two companies that provide technical support for users of the Apache Web Server software. Learn what services they provide and, if possible, what they charge. Review their Web sites to learn more about the companies and summarize your findings in a report of about 200 words.

Apache is the most popular open-source software application on the market. In fact, it might very well be the most utilized and trusted open-source software ever. Apache Web Server software is the backbone of how many webpages interact with their users. It is imperative to process web requests, host the site itself, supports modules and manage security for the businesses that utilize it. Because of the important tasks that Apache takes care of, businesses have been created to just manage this free software and to be available to fix things when necessary. These types of companies help a business run Apache smoothly without the need of an in-house server administrator.

One such business is Bobcares. Bobcares is a comprehensive Apache hosting support service that offers plans between \$39 an hour for emergency support to \$75 a month for End-User Support. They highlight offering proactive maintenance, optimization and security checks. They do offer emergency services with their monthly plans that allow 24/7 availability of a helpdesk and live chats.

Another business that supports Apache is A-Team Systems. A-Team Systems also support NginX, PHP, Varnish, HA Proxy Setups. The company is also available 24/7 and has levels of support available for a monthly contract or a more hands-off approach of being available only when contacted. It is possible to prepurchase support hour blocks that can be bought at a discount ahead of time. A-Team Systems also highlights that they have a large support team here in the United States.

Schneider , G. P. (2017). *Electronic commerce* (17th ed.). Cengage Learning.

<https://whoishostingthis.com/best-web-hosting/apache-hosting/>

<https://www.openlogic.com/solutions/apache-tomcat>

[https://www.ateamsystems.com/services-support/web-server-support/apache-server-support-](https://www.ateamsystems.com/services-support/web-server-support/apache-server-support-2/#:~:text=A%2DTeam%20Systems%20has%20decades,we're%20here%20to%20help.)

[2/#:~:text=A%2DTeam%20Systems%20has%20decades,we're%20here%20to%20help.](https://www.ateamsystems.com/services-support/web-server-support/apache-server-support-2/#:~:text=A%2DTeam%20Systems%20has%20decades,we're%20here%20to%20help.)